

Storm Target – Installation Tips

- Storm Target is designed to run and tested on 32 bit and 64 bit Windows 7, 8, and 8.1.
 - Windows 8 RT and 8.1 RT are not supported. Most devices do not run the RT version. Storm Target may work on other operating systems but is not officially supported.
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- Storm Target is designed to install quickly and easily. If you're familiar with the typical software installation process, most of these tips won't be new to you. If you do happen to have issues these tips may be of some assistance.
 - When installing Storm Target you may need to disable any antivirus/security software. It is recommended you re-enable this software after the installation is complete.
 - Some security software/features may report Storm Target as having a low reputation or untrusted. This is due to Storm Target being released by a small, independent publisher without the large number of downloads that major publishers have. If you receive these warnings when installing Storm Target they can safely be ignored. Storm Target is code signed using a 3rd party security certificate to ensure the files haven't been tampered with after production. With this you can have peace of mind Storm Target is safe to install.
 - Some executable files, such as the installer used by Storm Target, may be required to be unblocked before they can be used. This is a built in security feature from Microsoft to ensure files transferred between computers aren't automatically ran. This is designed to stop viruses but can stop many legitimate files. If you are having issues installing Storm Target check to ensure the file isn't being blocked. To do this:
 - Right click on the install file (STSetup.exe) and choose "Properties".
 - If an "Unblock" button is present, click it then click Ok to close the Properties window
 - Try running the installer again
 - If you're having trouble installing after clicking Open or Run from your browser, try saving to a location on your computer, then running the program. Sometimes the temporary files the browser creates can have issues. This is rare but can happen in some instances
 - The Storm Target installer will check to ensure .NET 4.5 and SQL Server Express LocalDB is installed on your computer. If these components are not installed, the installer will automatically download and install them. A working, stable internet connection is required for this to complete. These items may take some time to complete. Please be patient and allow them to complete.
 - If you have Windows User Access Control (UAC) enabled (recommended), you may get security prompts asking if you want to allow the installer to run. You must accept these prompts for the installer to complete successfully.

- If the install is unsuccessful for any reason, try restarting your computer and run the installation again. Restarting your computer can solve many hard to explain issues.

If these tips still do not resolve your issue please contact support@ksstormchase.com for assistance. We'll do our best to assist you in a timely manner.